

In case you are concerned about the recent Kent Live article on our school canteen, I just want to reassure you that the health, safety and wellbeing of all of our pupils and staff is Greenacre's absolute priority.

There were some serious inaccuracies in the report and the way it has subsequently been reported. There has always been a hot water tap outside the staff toilet in the canteen and the actual report detailed that there was one. There were also no gnawed packages of food in any cupboards.

Chartwells, the company responsible for providing food at the Academy and for the cleanliness of the kitchens and outlying areas, have been with us for a number of years and there has never been any such problem during this time. However, as soon as we received the report we immediately put into place actions that ensured we can offer the highest standards of cleanliness and hygiene in our canteen and of course throughout all areas of the school

We are very unhappy about the findings of this report and are currently reviewing our association with Chartwells.